

Workforce Alliance
CONSUMER REPORT CARD
 Individual Training Account (ITA) Providers and Courses
 Period reported: January 2009 to June 2009

Providers/Courses	Referrals	Graduates	Training related employment	Still in Class	Dropped
APNHO	6	1	0	5	0
LPN	4	0	0	4	0
Phy. Therapy Asst/Rehab Assist	2	1	0	1	0
COMPTEC	40	9	1	31	0
MOUS	6	2	1	4	0
MCDBA	3	0	0	3	0
MCSA	0	0	0	0	0
MCSE	20	0	0	20	0
A+	11	7	0	4	0
CCNA	0	0	0	0	0
FAU	6	2	1	4	0
Human Resources	2	2	1	0	0
Project Management	4	0	0	4	0
KeyPower	1	1	0	0	0
Class A	0	0	0	0	0
Ind. Standard Tractor Trailer	1	1	0	0	0
Live IT	21	0	0	21	0
Office System Management	16	0	0	16	0
System Engineer	5	0	0	5	0
MEDVANCE	3	0	0	3	0
Medical Asst	1	0	0	1	0
Radiology	0	0	0	0	0
Surge Tech	0	0	0	0	0
Medical Coding	2	0	0	2	0
LPN	1	1	0	0	0
Metropolitan Trucking	2	2	1	0	0
CDL A	2	2	1	0	0
New Horizons	23	20	14	3	0
PC Support	0	0	0	0	0
CCNA	20	18	12	2	0
A+ Cert	3	2	2	1	0
Network+ Cert	0	0	0	0	0
MCSA	0	0	0	0	0
MCSE	0	0	0	0	0
MOS	0	0	0	0	0
MCDST	0	0	0	0	0

Providers/Courses	Referrals	Graduates	Training related employment	Still in Class	Dropped
Palm Beach Comm College	116	14	3	101	1
AS Accounting Tech	2	0	0	2	0
AS Dental Hygiene	0	0	0	0	0
Auto Service Tech	4	2	0	2	0
Basic Law Enforcement	3	0	0	3	0
Certified Addiction Counselor	1	0	0	1	0
Computer Info Sys Ana	1	0	0	1	0
Cosmetology	0	0	0	0	0
Crime Scene Tech	1	0	0	1	0
Dental Hygiene	4	4	1	0	0
Diesel Mechanic	1	0	0	1	0
Early Childhood Ed	0	0	0	0	0
Electrical Power Tech	1	0	0	1	0
Graphics Design	1	0	0	1	0
Heavy Equipment	1	0	0	1	0
Industrial Operations					
Management A.A.S.	1	0	0	0	1
HVAC	1	0	0	1	0
LPN	32	2	0	30	0
Medical Records Transcriber	1	0	0	1	0
Paralegal	3	0	0	3	0
Property and Casualty Insurance	1	0	0	1	0
Radiology	3	0	0	3	0
RN	51	6	2	45	0
Surg Tech	3	0	0	3	0
PC Professor	228	69	59	159	0
Admin Assistant	11	2	2	9	0
CADD (Drafter)	4	2	0	2	0
Computer Repair	26	9	5	17	0
Computer Maint Tech	6	0	0	6	0
CCNA	57	42	40	15	0
CIW	44	3	3	41	0
Executive Secretary	10	1	0	9	0
MCDBA	2	0	0	2	0
MCSA	51	9	9	42	0
MCSD	4	0	0	4	0
MCSE	11	1	0	10	0
Technical Repair	2	0	0	2	0

Training related placements are evaluated from the beginning of the second calendar quarter to the end of the succeeding year's first calendar quarter (April 1, 2009 to March 31, 2010). This allows all graduates 90 days to find employment.

LEVELS OF ACHIEVEMENT FOR TRAINING PROVIDERS

In order for a training program to be considered for Workforce Alliance renewal, the program must achieve completion and training-related placement performance at various levels of achievement in two categories.

The first level of achievement measures the total number of participants who complete the course. The second level of achievement measures the total number of participants who complete the course and obtain a training related job placement within 90 days of course completion. To be considered for contract renewal a course must meet or exceed the standards for both completion and training related job placement and remain on the Targeted Occupations List.

A. 1ST LEVEL OF ACHIEVEMENT: PARTICIPANT COMPLETES COURSE

Of 48 courses which have had referrals during calendar year (January 1, 2009 to December 31st 2009), all 48 met the first performance measure for contract renewal, (i.e., the total number of participants who completed the course) as follows:

Provider	Course Name	Provider	Course Name	Provider	Course Name
APNHO	LPN	APNHO	Surgical Tech	CompTec	MOUS
CompTec	MCDBA	CompTec	Registered Nurse	CompTec	A+
FAU	Human Resources	FAU	Medical Coder	KeyPower	Ind. St. Tractor Trlr
Live IT	Office Sys Management	Live IT	Dental Hygiene	MedVance	Med Asst
MedVance	Medical Coding	Metropolitan	Comp Maint Tech	New Horizons	CCNA
New Horizons	Network+ Cert	PBCC	Office Systems Mgt	PBCC	Auto Service Tech
PBCC	Basic Law Enforcement	PBCC	CDL A	PBCC	Computer Info Sys Analyst
PBCC	Crime Scene Tech	PBCC	MOUS	PBCC	Diesel Mechanic
PBCC	Electrical Power Tech	PBCC	Pt. Care Asst	PBCC	Heavy Equipment
PBCC	Ind. Opns. Mngmt A.S.	PBCC		PBCC	LPN
PBCC	Med. Rec. Transcriber	PBCC		PBCC	Property & Casualty Insurance
PBCC	Radiography	PBCC		PBCC	Surgical Tech
PC Professor	Admin Asst	PC Professor		PC Professor	Comp Repair
PC Professor	Comp Maint Tech	PC Professor		PC Professor	CIW
PC Professor	Exec. Secretary	PC Professor		PC Professor	MCSA
PC Professor	MCSD	PC Professor		PC Professor	Technical Repair

B. 2ND LEVEL OF ACHIEVEMENT: PARTICIPANT OBTAINS TRAINING RELATED PLACEMENT

The requirement for Training Related Placement is made up of those students who graduated during calendar year 2009 and obtained training related placement. 46 of the 48 courses (above) that met the first performance measure or level of achievement also met the second performance measure for contract renewal ("total number of participants who completed a course and obtained a training related job placement within 90 days of course completion") as follows:

Provider	Course Name	Provider	Course Name	Provider	Course Name
APNHO	LPN	APNHO	Phys Therapy Asst	CompTec	MOUS
CompTec	MCDBA	CompTec	MCSE	FAU	Human Resources
FAU	Project Management	KeyPower	Ind. Standard Tractor Trailer	Live IT	Office Sys Mngmt
Live IT	System Engineer	MedVance	Medical Assistant	MedVance	Medical Coding
Metropolitan	CDL A	New Horizons	CCNA	New Horizons	Network+ Cert
PBCC	AS Accounting	PBCC	Auto Service Tech	PBCC	Basic Law Enfrcmt

PBCC	Cert Addiction Cnslr	PBCC	Computer Info Sys Analyst	PBCC	Crime Scene Tech
PBCC	Dental Hygiene	PBCC	Diesel Mechanic	PBCC	Elec Power Tech
PBCC	Graphics Design	PBCC	Heavy Equipment	PBCC	Ind Opns Mgmt AS
PBCC	HVAC	PBCC	LPN	PBCC	Med Records Transcriber Radiography
PBCC	Paralegal	PBCC	Prop & Casualty Insurance	PBCC	Admin Assistant
PBCC	Registered Nurse	PBCC	Surgical Tech	PC Professor	CCNA
PC Professor	CADD (Drafter)	PC Professor	Comp Maint Tech	PC Professor	MCDBA
PC Professor	CIW	PC Professor	Executive Secretary	PC Professor	MSCE
PC Professor	MCSA	PC Professor	MCSD		
PC Professor	Technical Repair				

Two of the courses with 2009 graduates in the first quarter of 2009 failed to meet the second performance measure for contract renewal, "total number of participants who complete a course and obtain a training related job placement within 90 days of course completion," as follows:

Provider Name	Course Name	Total No. Graduates	<u>Required</u> Training Related Placements/Rate	<u>Actual</u> Training Related Placements/Rate
CompTec	A +	3	67%	0%
PC Professor	Comp Repair	2	50%	0%