

Workforce Alliance
CONSUMER REPORT CARD
 Individual Training Account (ITA) Providers and Courses
 Period reported: January to December 2008

CONSUMER REPORT CARD FOR ITA PROVIDERS/COURSES

Providers/Courses	Referrals	Graduates	Training related employment	Still in Class	Dropped
APNHO	12	7	6	4	1
LPN	12	7	6	4	1
Rehab Assist	0	0	0	0	0
American Training Institute	23	17	5	0	6
A/C	9	7	3	0	2
Build Maint	0	0	0	0	0
Carpentry	0	0	0	0	0
Electrical	3	3	1	0	0
Plumbing	0	0	0	0	0
Marine AC	9	5	0	0	4
Marine Elec	2	2	1	0	0
Palm Beach Comm College	113	56	38	48	9
A+	0	0	0	0	0
AS Acctg	2	0	0	1	1
AS Dentl Hyg	0	0	0	0	0
AS Drafting	0	0	0	0	0
AS Early Child Ed	0	0	0	0	0
AS Human Svcs	1	0	0	0	1
AS Radiology	0	0	0	0	0
AS Resp Thrpst	0	0	0	0	0
Auto Service	3	0	0	3	0
Basic Law Enf	0	0	0	0	0
CDL A	0	0	0	0	0
Child Care	3	3	0	0	0
Computer Tech	0	0	0	0	0
Cosmotology	0	0	0	0	0
Crime Scene Tech	0	0	0	0	0
Dental Hygiene	3	1	1	2	0
Early Childhood Ed	0	0	0	0	0
Fire Fight Cert	0	0	0	0	0
Graphics Design	1	0	0	1	0
Heavy Equipment	0	0	0	0	0
Hospitality	0	0	0	0	0
Intro to Const	0	0	0	0	0
LPN	33	18	14	12	3
Machinist	0	0	0	0	0
Med Code	2	1	1	0	1
Med Transcriber	0	0	0	0	0
Paralegal	1	0	1	1	0
Paramedic	1	1	0	0	0
Radiology	7	6	3	1	0
Real Estate	0	0	0	0	0
RN	49	22	16	25	2
Surg Tech	3	2	1	0	1

Providers/Courses	Referrals	Graduates	Training related employment	Still in Class	Dropped
Weld Cert	1	1	0	0	0
PC Professor	11	5	2	5	1
A+	5	4	1	1	0
Adv Autocad	1	0	0	1	0
Comp Maint Tech	1	0	0	0	1
MCSD	1	0	0	1	0
MCSE	3	1	1	2	0
Technical Repair	0	0	0	0	0
CDL School	1	1	0	0	0
CDL A	1	1	0	0	0
Keiser Career College	1	1	1	0	0
Medical Asst	1	1	1	0	0
Live IT	1	1	0	0	0
Office System Management	1	1	0	0	0
System Engineer	0	0	0	0	0
COMPTEC	11	5	1	6	0
A+	0	0	0	0	0
MCDBA	0	0	0	0	0
MCSD	2	2	0	0	0
MCSE	0	0	0	0	0
MOUS	9	3	1	6	0
EXCELSIOR	3	3	2	0	0
Patient Care Asst	3	3	2	0	0
MEDVANCE	2	2	1	0	0
Medical Asst	1	1	1	0	0
Radiology	0	0	0	0	0
Surge Tech	0	0	0	0	0
Medical Coding	0	0	0	0	0
LPN	1	1	0	0	0
Int'l Inst. Health Care Profession	2	0	0	1	1
Med Assist	2	0	0	1	1
Metropolitan Trucking	30	26	6	0	4
CDL A	30	26	6	0	4
KeyPower	1	1	0	0	0
CDL A	1	1	0	0	0

Training related placements are evaluated from the beginning of the second calendar quarter to the end of the succeeding year's first calendar quarter (April 1, 2008 to March 31, 2009). This allows all graduates 90 days to find employment.

LEVELS OF ACHIEVEMENT FOR TRAINING PROVIDERS

In order for a training program to be considered for Workforce Alliance renewal, the program must achieve completion and training-related placement performance at various levels of achievement in two categories.

The first level of achievement measures the total number of participants who complete the course. The second level of achievement measures the total number of participants who complete the course and obtain a training related job placement within 90 days of course completion. To be considered for contract renewal a course must meet or exceed the standards for both completion and training related job placement and remain on the Targeted Occupations List.

A. 1ST LEVEL OF ACHIEVEMENT: PARTICIPANT COMPLETES COURSE

Of 31 courses which had referrals during calendar year 2008 (January 1, 2008 to December 31st 2008), the following providers/courses met the first performance measure for contract renewal, i.e., the total number of participants who completed the course:

Provider	Course Name	Provider	Course Name	Provider	Course Name
PBCC	Child Care	PBCC	Surgical Tech	PBCC	LPN
PBCC	Paramedic	PBCC	Registered Nurse	PBCC	AS Accounting
PBCC	Welder Cert	PBCC	Medical Coder	PBCC	AS Human Svcs
PBCC	Diesel Tech	PBCC	Dental Hygiene	PBCC	Radiology
PC Prof	A+	PC Prof	Comp Maint Tech	PC Prof	MCSE
Keiser	Medical Assistant	Live IT	Office Systems Mgt	MedVance	Medical Assistant
MedVance	LPN	Metropolitan	CDL A	KeyPower	CDL A
Comptec	MCSD	Comptec	MOUS	IHCP	Medical Assistant
CDL School	CDL A	Excelsior	Pt. Care Asst	APNHO	LPN

NOTE: Four courses offered by American Training Institute met the first performance measure for contract renewal however their training site has closed and is not in operation.

B. 2ND LEVEL OF ACHIEVEMENT: PARTICIPANT OBTAINS TRAINING RELATED PLACEMENT

The requirement for Training Related Placement is made up of those students who graduated during calendar year 2008 and obtained training related placement. 22 of the 31 courses (above) that met the first performance measure or level of achievement also met the second performance measure for contract renewal (“total number of participants who completed a course and obtained a training related job placement within 90 days of course completion”) as follows:

Provider	Course Name	Provider	Course Name	Provider	Course Name
Excelsior	Pt. Care Asst	PBCC	Surgical Tech	PBCC	LPN
PBCC	Paramedic	PBCC	Registered Nurse	PBCC	AS Accounting
PBCC	Welder Cert	PBCC	Medical Coder	PBCC	AS Human Svcs.
PBCC	Diesel Tech	PBCC	Dental Hygiene	PBCC	Radiology
APNHO	LPN	PC Prof	Comp Maint. Tech	PC Prof	MCSE
Keiser	Medical Assistant	Live IT	Office Systems Mgt	MedVance	Medical Assistant
MedVance	LPN	CDL School	CDL A	KeyPower	CDL A
IHCP	Medical Assistant				

Five of the courses with graduates in 2008 failed to meet the second performance measure for contract renewal “total number of participants who complete a course and obtain a training related job placement within 90 days of course completion” as follows:

Provider Name	Course Name	Total No. Graduates	<u>Required</u> Training Related Placements/Rate	<u>Actual</u> Training Related Placements/Rate
Metropolitan Trucking	CDL A	26	21/80%	6/23%
PC Professor	A+	4	2/50%	1/25%
PBCC	Child Care	3	2/67%	0/0%
CompTec	MCS D	2	1/50%	0/0%
CompTec	MOUS	3	2/67%	1/33%