



ITA TRAINING PROVIDER CONSUMER REPORT CARD

January 2010 through July 2010

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Workforce Alliance
CONSUMER REPORT CARD
Individual Training Account (ITA) Providers and Courses
 Period reported: January 2010 through July 2010

Providers/Courses	Referrals	In Class	Graduates	Dropped	Training Related Employment
Academy of South Florida	10	6	4	0	3
Information Technology Professional	4	2	2	0	0
Network Engineer	3	2	1	0	2
Network Expert	2	2	0	0	1
Virtualization Professional	1	0	1	0	0
APHNO	27	13	14	0	0
C.N.A	12	0	12	0	0
Practical Nursing	12	12	0	0	0
Rehab Restorative Assistant	3	1	2	0	0
Capscare	3	1	2	0	0
C.N.A	3	1	2	0	0
CompTEC	21	8	13	0	12
AMCSS	4	2	2	0	2
MCDBA	2	0	2	0	2
MCSE	3	0	3	0	3
MOUS	3	0	3	0	3
Network Administrator	9	6	3	0	2
Digital Media Arts College	6	1	3	2	0
Graphics Designer	6	1	3	2	0
FAU	65	12	51	1	4
Certificate in Medical Business Management	13	0	13	0	0
Certified Financial Planner	12	2	9	0	0
Certified Internal Auditor	1	0	1	0	1
Executive Certificate in Project Management	18	3	15	0	0
Paralegal	8	5	2	1	3
PMP Pre Course	2	0	2	0	0
Six Sigma Black Belt on Campus	1	1	0	0	0
Six Sigma Black Belt Online	3	1	2	0	0
Six Sigma Green Belt	7	0	7	0	0
Livelt Academy	18	0	18	0	14
MCSE	8	0	8	0	7
MOUS	10	0	10	0	7
Medvance	7	6	1	0	0
LPN	7	6	1	0	0
Metro Trucking	20	6	14	0	6
CDL Class A Truck Driver	20	6	14	0	6
Palm Beach Film School	1	1	0	0	0
Filmmaking	1	1	0	0	0
PB Medical Career Institute	1	1	0	0	0
Medical Billing and Coding	1	1	0	0	0
Palm Beach State College	143	88	51	3	27
Accounting Technology AS	7	6	1	0	1
Child Care Certification	2	1	1	0	1

Providers/Courses	Referrals	In Class	Graduates	Dropped	Training Related Employment
Computer Programming AS	4	3	1	0	0
Crime Scene Technician AS	1	1	0	0	0
Dental Hygiene AS	11	1	10	0	1
Diesel Technology	1	0	1	0	1
Electrical Power AS	5	5	0	0	0
Firefighter	1	1	0	0	0
Graphic Design	1	1	0	0	0
Horticulture Specialist	1	0	1	0	0
Hospitality and Tourism Management	1	1	0	0	0
Human Services AS	1	1	0	0	0
HVAC	1	1	0	0	0
LPN	35	13	22	0	11
Machining Technician	2	2	0	0	0
Medical Assistant	2	2	0	0	0
Medical Coder	3	3	0	0	0
Medical Transcription	1	1	0	0	0
Paralegal	6	4	2	0	1
Paramedic	1	1	0	0	0
Property and Casualty Agent	1	1	0	0	0
Radiology AS	1	0	1	0	0
RN	48	36	10	1	11
Surgical Technology	5	2	1	2	0
Welding Technology	1	1	0	0	0
PC Professor	125	48	76	1	54
3 Pack	1	0	1	0	0
5 Pack	1	0	1	0	0
9 Pack	9	1	8	0	3
Administrative Assistant	1	1	0	0	0
CCNA	1	1	0	0	0
Certified Internet Webmaster	1	1	0	0	0
Certified Web Developer	5	5	0	0	3
Computer Maintenance Tech	19	10	9	0	7
Computer Repair (A+, Network+)	4	1	2	1	3
Executive Secretary	16	6	10	0	6
MCBDA	9	4	5	0	3
MCSD	23	8	15	0	11
MCSE	35	10	25	0	18
Private Investigator Training Institute	1	1	0	0	0
Private Investigator	1	1	0	0	0
South University	2	2	0	0	0
Physical Therapy	2	2	0	0	0
T&T Academy of Health Services	1	0	1	0	0
CPR Course	1	0	1	0	0
Grand Total	451	194	248	7	120

(#) Indicates the total number of referrals. Level 1 Achievement is based on number of referrals set to graduate in the reporting calendar year; which is indicated by the number outside ().

LEVELS OF ACHIEVEMENT FOR TRAINING PROVIDERS

In order for a training program to be considered for Workforce Alliance renewal, the program must achieve completion and training-related placement performance at various levels of achievement in two categories.

The first level of achievement measures the total number of participants who complete training. The second level of achievement measures the total number of participants who complete the course and obtain a training related job placement. To be considered for contract renewal a course must meet or exceed the standards for both completion and training-related job placement and remain on the Targeted Occupations List.

A. 1ST LEVEL OF ACHIEVEMENT: TRAINING COMPLETION

Of 73 courses which have had referrals during calendar year 2010 (January 1ST, 2010 to August 10TH, 2010), 44 met the first performance measure for contract renewal, i.e., the total number of participants who completed training. See list below:

Trainer	Course
Academy of South Florida	Information Technology Professional
	Network Engineer
	Virtualization Professional
APHNO	C.N.A
	Rehab Restorative Assistant
Capscare	C.N.A
CompTEC	AMCSS
	MCDBA
	MCSE
	MOUS
	Network Administrator
Digital Media Arts College	Graphics Designer
FAU	Certificate in Medical Business Management
	Certified Financial Planner
	Certified Internal Auditor
	Executive Certificate in Project Management
	Paralegal
	PMP Pre Course
	Six Sigma Black Belt Online
	Six Sigma Green Belt
Livelt Academy	MCSE
	MOUS
Medvance	LPN
Metro Trucking	CDL Class A Truck Driver
Palm Beach State College	Accounting Technology AS
	Child Care Certification
	Computer Programming AS
	Dental Hygiene AS
	Diesel Technology
	Horticulture Specialist
	LPN

	Paralegal
	Radiology AS
	RN
PC Professor	3 Pack
	5 Pack
	9 Pack
	Computer Maintenance Tech
	Computer Repair (A+, Network+)
	Executive Secretary
	MCBDA
	MCSD
	MCSE
T&T Academy of Health Services	CPR Course

The remaining 29 courses had no completers with which to evaluate for the first level of achievement during this period.

B. 2ND LEVEL OF ACHIEVEMENT: PARTICIPANT OBTAINS TRAINING RELATED PLACEMENT

The requirement for Training Related Placement is made up of those students who graduated during calendar year 2010 and obtained training related placement. Twenty-seven (27) of the 44 courses (above) that met the first performance measure or level of achievement also met the second performance measure for contract renewal, i.e., the total number of participants who completed a course and obtained a training-related job placement. See list below:

Trainer	Course
Academy of South Florida	Network Engineer
	Virtualization Professional
CompTEC	AMCSS
	MCDBA
	MCSE
	MOUS
	Network Administrator
FAU	Certified Internal Auditor
	Paralegal
Livelt Academy	MCSE
	MOUS
Medvance	LPN
Palm Beach State College	Accounting Technology AS
	Child Care Certification
	Computer Programming AS
	Diesel Technology
	Horticulture Specialist
	Paralegal
	Radiology AS
	RN
PC Professor	3 Pack
	5 Pack

	Computer Maintenance Tech
	Computer Repair (A+, Network+)
	MCBDA
	MCSA
T&T Academy of Health Services	CPR Course

Seventeen (17) courses with 2010 graduates in the review period failed to meet the second performance measure for contract renewal, i.e., the total number of participants who complete a course and obtain a training-related job placement, as follows:

Trainer	Course	Number Completed	Required Training Related Placement Rate	Training Related Placement Rate
Academy of South Florida	Information Technology Professional	2	1/50%	0/0%
APHNO	C.N.A	12	9/75%	0/0%
	Rehab Restorative Assistant	2	1/50%	0/0%
Capscare	C.N.A	2	1/50%	0/0%
Digital Media Arts College	Graphics Designer	3	2/67%	0/0%
FAU	Certificate in Medical Business Management	13	9/69%	0/0%
	Certified Financial Planner	9	5/56%	0/0%
	Executive Certificate in Project Management	15	12/80%	0/0%
	PMP Pre Course	2	1/50%	0/0%
	Six Sigma Black Belt Online	2	1/50%	0/0%
	Six Sigma Green Belt	7	4/57%	0/0%
Metro Trucking	CDL Class A Truck Driver	14	10/71%	6/43%
Palm Beach State College	Dental Hygiene AS	10	6/60%	1/10%
	LPN	22	15/68%	11/50%
PC Professor	9 Pack	8	5/63%	3/38%
	Executive Secretary	10	7/70%	6/60%
	MCSE	25	20/80%	18/72%

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